

WuduMate Compact installation in Canary Wharf Financial Institution

CASE
STUDY



The London office of a leading blue-chip US based financial institution extended its multi-faith facilities in two Canary Wharf buildings to include ablution appliances specifically designed for Muslims to perform their pre-prayer washing ritual.

The two buildings were managed by Norland Managed Services, a leading provider of managed building services in the UK. Norland's Property Manager at that time was becoming increasingly concerned about the health and safety implications of water being spilt in the washrooms servicing two of the trading floors. He realised that some of the issues identified in the WuduMate publication Diversity Matters, a guide to best practice faith room design, could well be the cause of the high level of water spillage.

After a consultation process between Norland and a group of their client's Asian staff, it soon became clear that whilst multi-faith rooms had already been established in each building, they had not been equipped with appropriate washing facilities for those Muslims wishing to undertake their daily prayer ritual which included the washing of their feet.

Norland's mechanical and electrical contractor was asked to contact The Specialist Washing Company, now trading as WuduMate, and after considering the

various options, chose the WuduMate Compact foot-washing appliance as the most appropriate foot-washing appliance for the limited space available. Norland's Property Manager said "Many of our clients have a typical, modern day, ethnically diverse workforce, and we need to keep abreast of innovative new products which help provide for this fast-changing makeup of our society. The Specialist Washing Company were extremely helpful when we contacted them, immediately able to relate to our issues, and this helped us to quickly provide an ideal solution to this sensitive issue." He added "In hindsight, it would have been easier if the WuduMates had been included in the buildings' original designs, and in the future, we would encourage this.

A regular visitor to one of the multi-faith rooms believed that this excellent facility differentiated that building from many others in the City, where suitable appliances were at the time rarely available in which Muslim staff could safely and comfortably perform their Wudu.